



## Notice: Request for Proposals

Development of an **e-Construction Permitting System** for pilot Municipalities.

Millennium Partners is implementing the US Agency for International Development (USAID) funded E-Governance Activity in Bosnia and Herzegovina (BiH) to improve transparency, efficiency, and accountability of government-led processes. Millennium Partners is issuing a request for proposals (RFP) from organizations to provide services to develop the e-Construction Permitting System for pilot Municipalities. A Firm Fixed Price contract will be issued to the selected organization.

Interested applications must meet the RFP's minimum eligibility criteria as described below:

1. Proof of at least one successful implementation of an e-Construction Permitting System by the Institution/Municipality that has been in production for at least two years.
2. A written letter of recommendation on the Institution Letterhead by the institution where the e-Construction Permitting System was successfully implemented.
3. At least 2 million USD in annual revenue in the last three years (2020, 2019, 2018)- please submit signed copy of the annual business income statement. The dollar exchange rate on the last day of the year will be used (December 31).
4. The Bidder needs to provide a copy of a valid and active certificate for at least the following quality standards:
  - a. ISO 9001: 2015, the international standard for established Quality Management System
  - b. ISO 20000-1: 2018, the international standard for established IT Service Management Systems
  - c. ISO 27001: 2013, the international standard for established Information Security Management

Millennium Partners reserves the right to verify submitted information. All documents should be signed, sealed, scanned, and delivered by e-mail.

To obtain the RFP, send an email request containing the proof of eligibility criteria to [info@usaidega.ba](mailto:info@usaidega.ba) with the subject line "RFP e-Construction" by Friday, December 17, 2021, at 17:00h. **Late submissions will not be accepted.**

The detailed RFP will be issued to the qualified bidders on December 21, 2021.

Millennium Partners may modify the RFP and may reject any offer. Issuing the RFP does not constitute an award commitment on the part of Millennium Partners or USAID.